

## **Call Experts Media Kit: Fact Sheet**

**Overview:** Call Experts is a family owned and operated call center focused on providing extensive telecommunications and office-based services.

**Founded:** The company started in 1982 as a professional answering service and in 2004 changed the name to Call Experts under the leadership of Michael Leibowitz. Current President and CEO Abby Leibowitz Pearson joined the company in 2006.

**Company Vision:** To develop and profitably provide excellent telecommunication and office-based services and systems by staying innovative, addressing customer needs with a consultative approach, and providing excellent training and continued education for the entire Call Experts staff. Call Experts is committed to developing the best solutions, delivering compelling customer support, and offering respected expertise. The company offers a fun, family oriented career for all of its team members and upholds the company core values with all actions and processes.

**Areas Served:** With offices in South Carolina, North Carolina, Georgia, and New Jersey, Call Experts serves the entire United States and is able to work with any client in the world.

**Industries Served:** HVAC, plumbing, property management, utility/gas companies, medical, legal, human resources, government services, educational institutions, non-profit, for-profit, fishing and game, human resource call lines, order entry, sales, restaurants, retail, grocery chains and more.

**Cost of Services:** Call Experts takes a consultative approach with a focus on creating a profitable relationship for all clients. Each client receives a customized business plan, and there is another review after the first invoice to ensure that the plan is meeting the client's needs.

**Leadership Team:** Michael Leibowitz, Founder  
Abby Leibowitz Pearson, President and CEO  
Scott Witte, Director of Customer Care  
Kip Deaton, Director of Business Development  
Chris Black, Director of Operations  
Kevin Gill, Director of Technology  
Joel Sandstrom, Director of Finance

**Address:** South Carolina, 1591 Savannah Hwy, Charleston, S.C. 29407  
North Carolina, 10935 Winds Crossing Way, Suite 500, Charlotte, N.C. 28273  
New Jersey, 221 Evans Way, Suite F, Branchburg, N.J. 08876  
Georgia, 235 Peachtree St NE, Suite 400, Atlanta, G.A. 30303 (satellite office)

**Phone:** 843-724-0000

**Email:** [info@callexperts.com](mailto:info@callexperts.com)

**Website:** [www.callexperts.com](http://www.callexperts.com)